



# Difficult Communication Workshop

## Time and Place

Wednesday 6 April 2016, 09.30 - 16.30

University of Brighton— Falmer Camus  
Room 101 Mayfield House, Village Way  
Falmer, Brighton BN1 9PH

## To book a place:

Please apply via Online Store at the following  
link: <http://tinyurl.com/BSMSDifficultCommunication>

£150 Senior Staff

£50 Trainee Staff

Closing date for applications: 29 March 2016

## Details

Playout, a dynamic drama-based training company presents Difficult Communication workshop.

The course covers the Conflict Resolution national syllabus as stipulated by NHS Protect.

It is an interactive and entertaining course, which focuses on how to deal with challenging and potentially violent situations both on the phone and face to face.